



ONC Health IT Certification Program Insights Condition

Updated July 10, 2024

Measure ID and Version: Interop_Individual Access_1_v2

Measure Title: Individuals' Access to Electronic Health Information Through Certified Health IT

Measure Description

- *Regulatory Reference:* § 170.407(a)(3)(i)
- *Associated Certification Criteria:* § 170.315(e)(1) or (g)(10) or both
- This measure provides insights into the number of unique individuals who access electronic health information (EHI) either themselves or through their authorized patient representative overall and by different certified health IT methods.

Metrics and Reporting Timeline

Metric	Program Year
Number of unique individuals who accessed the individuals' EHI themselves or through an authorized patient representative using technology certified to the "standardized API for patient population services" certification criterion under § 170.315(g)(10)	Year 1
Number of unique individuals who accessed the individual's EHI themselves or through an authorized patient representative using technology certified to the "view, download, and transmit to 3rd party" certification criterion under § 170.315(e)(1)	Year 1
Number of unique individuals who accessed the individual's EHI themselves or through an authorized patient representative using any method	Year 1

Note: "Program Year" refers to the implementation year of the Insights Condition. "Year 1" measures start data collection in calendar year 2026 (January 1st, 2026 - December 31st, 2026), with responses due in July 2027 (and annually thereafter).

Definitions

Access:

- Access to EHI via patient portal using technology certified to the “view, download, and transmit to 3rd party” certification criterion under § 170.315(e)(1) is counted as a patient or authorized representative log-in with the access credential belonging to the individual at least once during the reporting period.
- Access to EHI via technology certified to the “standardized API for patient population services” certification criterion under § 170.315(g)(10) is counted as when an individual or authorized representative had at least one FHIR resource returned during the reporting period.
- Any method is not limited to third-party apps using technology certified to “standardized API for patient population services” certification criterion under 170.315(g)(10) or patient portals using technology certified to the “view, download, and transmit to 3rd party” certification criterion under 170.315(e)(1) during the reporting period.
- The measure should count whether an individual’s EHI was accessed by either by the individual or through their authorized representative(s).

Unique individual:

- Unique individuals must be deduplicated across each instance of certified health IT.

Supplemental Reporting Information

- **Required:** Measures and related metrics are due annually. The reporting period is one calendar year.
- **Required:** Measures shall be aggregated at the product level (across versions).
 - Note that health IT developers with integrated certified health IT products will only have to report one response for each metric for those products (rather than two or more individual responses).
- **Required:** Developers must provide percentage of total customers (e.g., hospitals, individual clinician users) represented in the provided data for each metric response.
- **Required:** Developers will submit documentation on the data sources and methodology, including how access to EHI via the different methods was collected and reported.
- **Optional:** Developers may also submit descriptive or qualitative information to provide context, including a description of the other methods beyond patient portals and third party apps used to enable patient access to EHI as well as separate counts that differentiate the number of individuals and number of authorized representative(s) who accessed the individuals’ EHI.

Implementation Information

- The measure does not distinguish between third-party apps selected by individuals versus third-party apps offered by health care providers.
- The measure should report on whether individuals or their authorized representative(s) accessed their data during the reporting period.
- Access to EHI is based upon an individual logging into a system (whether that be a portal or third-party app or other system) within the reporting period and is not based on accessing any specific piece of information or performing any specific action within the system itself such as view, download and transmit activities.

Exclusions

- Products not certified to § 170.315(e)(1) or § 170.315(g)(10) are excluded from this measure.

Measure Characteristics

- *Measure Area*: Individual Access to Electronic Health Information
- *Measure Category*: Interoperability

Version History

- Version 1 released April 14, 2023
- Version 2 released December 13, 2023
- Version 3 released July 10, 2024