







Nationwide Health Information Network (NHIN)

# Electronic Submission of Medical Documentation (esMD)

esMD XDR Production Specification



V 1.0

06/27/2011



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**Document Change History** 

			it Change history
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0.14	04/12/2011	Manoj Chaganti/Karen	Updated and reviewed – SAML and Metadata details.
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0.15	04/25/2011	Manoj Chaganti/Karen	Updated and reviewed – Karen comments were addressed in various sections of this document related to Document Submission Set.
0.16	05/16/2011	Manoj Chaganti	Updated and reviewed – SAML/Metadata/Diagrams/Document Submission Deferred Request/Response. TIFF format references were removed.
0.17	6/02/2011	Donna Jones	Revised Draft: - Spec Factory
0.18	6/08/2011	Donna Jones/S. Girde/Manoj Chaganti	Revised Draft:  Added lines numbers Fixed spelling error on pg 11 Sec 3.1 - Changed name to Authorization Framework Went through to omit TIFF and only have PDF Changed version # and link for Document Submission Spec in Section 1.4 on Page 6 Removed TIFF reference from SOAP Message Format diagram on Page 10 Updated section 4 on Pages 16, 17 & 18 to reflect changes mentioned in the Document Submission Production Web Service Interface Specification v 2.0 Removed TIFF image resolution reference from Section 6.2 on page 21 Reviewed wording in the entire document Corrected the header from profile to specification Sec. 1.4, #4 changed version from 2.0/2.2 to 2.0 Added reference to NHIN Messaging Platform Specification v2.0 in Section 1.4
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### **Document Approval**

Version	Date	Approved By	Role
0.18	6/27/2011	NHIN Technical Committee	Approves all specifications for production
			NHIN use



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#### 1 Preface

#### 1.1 Introduction

For 2009 the Medicare fee-for-service (FFS) program made an estimated \$34.3 billion in improper payments. The Medicaid program made an estimated \$22.5 billion in improper payments. Medicare review contractors compare the claims submitted by Medicare providers against entries in medical records to measure, prevent, and correct improper payments.

RACs identify and correct improper payments. Recovery Audit Contractors (RACs) conduct
post-payment review by comparing information from medical records to Medicare claims. The
Centers for Medicaid & Medicare Services (CMS) estimates that RACs will request over 1 million
medical records from providers each year.

 MACs prevent improper payments. Medicare Administrative Contractors (MACs) conduct prepayment and post-payment reviews of Medicare FFS claims. CMS estimates that MACs will request several thousand medical records per year.

• CERT and PERM contractors measure improper payments. The Comprehensive Error Rate Testing (CERT) contractor measures improper payments in the Medicare program. The Program Error Rate Measurement (PERM) contractor measures improper payments in the Medicaid program. CERT and PERM request thousands of medical records each year.

Prior to the Electronic Submission of Medical Documentation (esMD) Phase 1 pilot, the provider had three choices when responding to these documentation requests: mail paper, mail a CD containing a Portable Document Format (PDF) file, or transmit a fax. The esMD pilot will give providers an additional option for responding to these requests for medical documentation: electronic transmission via the Nationwide Health Information Network (NHIN).

#### 1.2 Intended Audience

The primary audiences for this document include:

- Medicare Review Contractors that will receive medical documentation in esMD format sent by Health Information Handlers on behalf of Medicare providers.
- Developers of software that aim to assist Medicare Review Contractors in viewing and more efficiently processing documents received in esMD format,
- Health Information Handlers that will send medical documentation in esMD format to the Medicare Review Contractors on behalf of Medicare providers,
- Developers of Electronic Health Records (EHR) extraction software that assist Health Information Handlers more easily extract data from EHRs into the esMD format.

It is assumed that the readers have prior knowledge of IHE XDR Cross-Enterprise Document Reliable
Interchange (XDR), which provides a standards-based specification for managing the interchange of
documents that healthcare enterprises have decided to explicitly exchange using a reliable point-to-point
network communication and Health Information Technology Standards Panel (HITSP) C62 Unstructured





Document Component, which provided for the capture and storage of patient identifiable, unstructured document content, such as PDF, and images rendered in PDF format.

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#### 1.3 Business Needs Supported

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50 51 The esMD Phase 1 pilot will support the submission of documentation by providers such as physicians and hospitals to a limited number of Medicare Review Contractors.

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The purpose of this profile is to describe the esMD XDR communication interchange with HITSP C62 payload formats and provide background information about the underlying standards upon which the esMD document submission messages are based. It is intended to:

54 55 • Communicate the data requirements necessary for Electronic Health Record (EHR) vendors to incorporate into the design and development of their EHR products, and

56 57 Serve as the roadmap for Health Information Handlers (HIHs) such as Regional Health Information Organizations (RHIOs), Health Information Exchanges (HIEs), Release of Information (ROI) vendors, and claim clearinghouses to use on behalf of providers submitting documentation to Medicare Review Contractors.

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NOTE: This document will refer to RHIOs, HIEs, ROI vendors, claim clearinghouses and others entities that move health information over NHIN gateways on behalf of health care providers known as "Health Information Handlers."

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Only a limited number of HIHs will be selected to participate in the esMD Phase 1 Pilot.

61 62 63 This esMD XDR profile describes the **content** rules (e.g., what goes in which fields) and **submission** rules (e.g., how to address the packages,) for the esMD pilot. CMS will develop a different document called an "esMD Implementation Guide" to provide more implementation details such as onboarding process, CMS esMD affinity values, Review Contractor numbers, etc.

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#### 1.4 Referenced Documents and Standards

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The following documents and standards were referenced during the development of this profile. Specific deviations from, or constraints upon, these standards are identified below.

None

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1) Org/SDO name: HITSP

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Reference # / Spec Name: C62 Unstructured Document Component

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Version #: v.1.1

**Underlying Specs:** 

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NHIN Deviations or Constraints: None

72 73

Link:

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http://wiki.hitsp.org/docs/C62/C62-1.html

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2) **Org/SDO name:** Centers for Medicare & Medicaid Services

77 Refer

Reference # / Spec Name: esMD XDR Implementation Guide

78 **Version #:** v.1.0



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79		NHIN Deviations or Constraints: None
80		Underlying Specs: None
81		Link: http://nhin-exchange.wikispaces.com/CMS+esMD
82 83		At the time this document was published, the esMD Implementation Guide was not yet published by CMS. This document will be updated once the Implementation Guide is available.
84		
85	3)	Org/SDO name: NHIN
86 87		Reference # / Spec Name: Document Submission Production Web Service Interface Specification
88		Version #: v.2.0
89		NHIN Deviations or Constraints:
90 91		<ul> <li>Deviation from XDS Metadata defined within IHE ITI TF-3 Rev. 6.0 as described in section 3.2 "Submission Specifications"</li> </ul>
92		Underlying Specs: IHE Cross-Enterprise Document Reliable Interchange
93		Link:
94 95 96 97		http://healthit.hhs.gov/portal/server.pt/gateway/PTARGS_0_0_5158_1407_16910_43/http%3B/wci-pubcontent/publish/onc/public_communities/k_o/nhin/resources/resources_home_portlet/files/nhin_n_document_submission_production_specification_v2_0.pdf
98		
99	4)	Org/SDO name: NHIN
100	,	Reference # / Spec Name: NHIN Authorization Framework Specification
101		Version #: v.2.0
102		NHIN Deviations or Constraints: None
103		Underlying Specs: NHIN Authorization Framework Specification 2_0
104		Link:
105 106		http://healthit.hhs.gov/portal/server.pt/gateway/PTARGS_0_11673_910545_0_0_18/NHIN_AuthorizationFrameworkProductionSpecification_v2.0.pdf
107		
108	5)	Org/SDO name: NIST/FEDERAL INFORMATION PROCESSING STANDARDS (FIPS 140-2)
109		Reference # / Spec Name: Security Requirements for CRYPTOGRAPHIC Modules
110		Version #: FIPS PUB 140-2
111 112 113 114 115 116		<b>NHIN Deviations or Constraints:</b> This standard specifies the security requirements that will be satisfied by a cryptographic module utilized within a security system protecting sensitive, but unclassified, information (hereafter referred to as sensitive information). The standard provides four increasing, qualitative levels of security: Level 1 and Level 2. These levels are intended to cover the wide range of potential applications and environments in which cryptographic modules may be employed. The security requirements cover areas related to the secure design and implementation of a cryptographic module. These areas include cryptographic module.
117 118		implementation of a cryptographic module. These areas include cryptographic module specification, cryptographic module ports and interfaces; roles, services, and authentication, fini



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119 120 121 122 123 124 125 126	state model; physical security; operational environment; cryptographic key management; electromagnetic interference/electromagnetic compatibility (EMI/EMC); self-tests; design assurance; and mitigation of other attacks. This standard supersedes FIPS 140-1, Security Requirements for Cryptographic Modules, in its entirety. The Cryptographic Module Validation Program (CMVP) validates cryptographic modules to Federal Information Processing Standard (FIPS) 140-2 and other cryptography based standards. Products validated as conforming to FIPS 140-2 are accepted by the CMS for the protection of sensitive information. The goal of the CMVP is to promote the use of validated cryptographic modules and provide Federal agencies with a security metric to use in procuring equipment containing validated cryptographic modules.
128 129	Underlying Specs: None
130	Link: <a href="http://csrc.nist.gov/publications/fips/fips140-2/fips1402.pdf">http://csrc.nist.gov/publications/fips/fips140-2/fips1402.pdf</a>
131	
132 6)	Org/SDO name: CMS / CMS Information Security ARS - CMSR Moderate Impact Level Data
133	Reference # / Spec Name: Appendix B - CMSR Moderate Impact Level Data
134	Version #: CMS-CIO-STD-SEC01-1.0
135 136 137 138	<b>NHIN Deviations or Constraints:</b> All cryptographic modules used by an HIH must adhere to FIPS 140-2 Compliance criteria and utilize TLS. The FIPS 140-2 is a CMS standard that provides a benchmark for implementing the cryptographic module.
139	Underlying Specs: http://csrc.nist.gov/publications/fips/fips140-2/fips1402.pdf
140	Link: http://www.cms.gov/informationsecurity/downloads/ARS_App_B_CMSR_Moderate.pdf
141 142 7)	Org/SDO name: NHIN
143	Reference # / Spec Name: NHIN Messaging Platform Specification
144	Version #: v.2.0
145	NHIN Deviations or Constraints: None
146	Underlying Specs: None
147	Link:
148 149 150 151 152 153	http://healthit.hhs.gov/portal/server.pt/document/910523/nhin_messagingplatformproductionspecification_v2_0_pdf





#### 1.5 Relationship to other NHIN Specifications

This profile is related to other NHIN specifications as described below:

- Messaging Platform specifies a base set of messaging standards and web service protocols
  which must be implemented by each NHIN node and applies to all transactions. All NHIN internodal messages are Simple Object Access Protocol (SOAP) messages over Hypertext Transfer
  Protocol (HTTP) using web services, and must be encrypted and digitally signed.
- Authorization Framework defines the exchange of metadata used to characterize each NHIN
  request. The purpose of that exchange is to provide the responder with the information needed
  to make an authorization decision for the requested function. Each initiating message must
  convey information regarding end user attributes and authentication using Security Assertion
  Markup Language (SAML) 2.0 assertions.
- **Document Submission** allows an initiating HIH NHIE node to "push" one or more Medicare claim related patient-centric documents to CMS esMD NHIE node.

Together, the Messaging Platform and the Authorization Framework define the foundational messaging, security and privacy mechanisms for the NHIN.

#### 2 Profile Definition

This profile defines how esMD program data may be submitted by healthcare providers to the U.S. CMS using the NHIN. The profile also describes the asynchronous multi-acknowledgement/response feedback using the NHIN deferred messaging workflow pertaining to these submissions which may be sent by CMS to healthcare providers.

178 The approach taken in the development of this specification was to balance the needs of:

- Medicare Review Contractors that desire to receive all data in an unstructured and structured payload format to facilitate the review of Medicare claims, and
- Many HIHs that still retain some patient records in an unstructured format (such as imaged PDF files).

As a result of this balanced approach, the esMD Phase I pilot will accept medical documentation only in the following payload format:

Name of Specification	Purpose	Structured or Unstructured	What Section in this Document
HITSP C62	For submitting <b>any type</b> of documentation in PDF format	Unstructured	Section 3

 The U.S. HITSP identified Health Level 7 (HL7) CDA R2 as the exchange standard for the electronic movement of health-related information among organizations according to nationally recognized standards. The CDA documents are well-known to the EHR vendors, and there is an existing certification process by Certification Commission for Healthcare Information Technology (CCHIT) for generation and consumption of CDA documents by EHR systems.



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The esMD Phase I pilot

will allow providers to respond to RAC and MAC

documentation requests

#### **Design Principles and Assumptions**

The following assumptions or design principles underlie this profile:

- The provider decides what to submit. In both the current paper process and the new esMD process, the Medicare Review Contractor does not specify what the provider must send. It is up to the provider to decide which documents to send. This often includes discharge summaries, progress notes, orders, radiology reports, lab results, etc.
- The esMD Phase I pilot will allow providers to submit only unstructured documents (imaged documents in PDF format).
- The esMD future phases will allow providers to submit both unstructured and structured documents. The provider will have the option of sending structured documents or unstructured documents. Submission of structured documents will be addressed in future esMD profiles.
- One Way Transmission: Provider-to-Review Contractor. The esMD Phase I pilot will be unidirectional (provider-to-Medicare Review Contractor). Future phases will allow the Medicare Review Contractor to send the documentation request letter to the provider electronically.
- Each package must contain documentation about a single Medicare beneficiary. Throughout this profile, the term "package" will be used to refer to one or more Medicare claim supporting documents associated with a single Medicare claim. Each package can contain multiple Medicare claim supporting documents.

provided all documents are related to the same Medicare claim. This package is carried via a single SOAP message.

via the Nationwide Health Information Network (NHIN).

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#### **Technical Pre-conditions** 2.2

No technical pre-conditions have been identified specifically for this profile beyond those given in referenced specifications.

#### **Technical Post-conditions**

No technical post-conditions have been identified specifically for this profile beyond those given in referenced specifications.

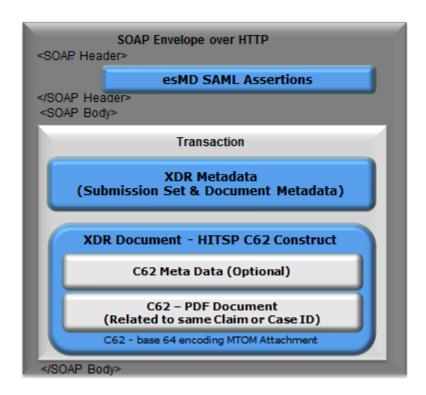




#### 3 NHIN Exchange of esMD Data

This profile utilizes the NHIN Document Submission service interface specifications with SOAP envelope messages under web service interfaces. HIH NHIE and CMS esMD communication would be as follows: HIH Sends the SOAP Messages to CMS with SAML Assertions, Submission Set and Payload Meta Data and reference to base 64 encoded MTOM C62 attachments in SOAP Body.

Figure: SOAP Message Format



#### 3.1 Authorization Framework

esMD will follow the NHIN Authorization Framework with SAML assertions.

Normative: Implementers of the esMD Profile MUST implement security, transport, and messaging as specified in the current versions of the NHIN Exchange Authorization Framework and Messaging Platform specifications. Implementations MUST use FIPS Level 2 assurance or TLS.

Non-normative: CMS imposes Level 2 or greater FIPS assurance levels constraints.

SAML Assertions define the exchange of metadata used to characterize the initiator of a request so that it may be evaluated by the CMS esMD Gateway in local authorization decisions. The purpose of these SAML Assertions exchange is to provide the CMS esMD Gateway with the information needed to make an authorization decision using the policy enforcement point for the requested esMD function. Each initiating SOAP message must convey information regarding HIH attributes and authentication using SAML 2.0 Assertions.



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- SAML Assertions would contain the HIH Organization Identification (OID) and Community
   Identification (OID), Provider Identification (NPI) and Intended Recipient.
  - Authentication
    - Exchange 2Way TLS Mutual authentication of the certs
    - OID verification against CMS certified HIH based on CMS onboarding Process
    - Document Hashcode verification with base 64 encoding MD5
    - FIPS 140-2 / Moderate Level Security

esMD XDR authentication will be implemented with the SAML assertions and 2 way TLS. Following are the esMD specific SAML assertions attributes.

S.No	SAML assertion Attribute	R/ R2/ O
1	IntendedRecipient	R

The purpose of use for all submissions shall be labeled as "Payment".

Assertions Standards are

- NHIN Authorization Framework v 2.0
- OASIS Security Assertion Markup Language (SAML) V2.0,
- Authentication Context for SAML V2.0.
- Cross-Enterprise Security and Privacy Authorization (XSPA) Profile of SAML for Healthcare Version 1.0 OASIS Web Services Security: SAML Token Profile 1.1 specifications.

#### 3.2 Submission Specifications

esMD will follow and adopt the IHE Cross Enterprise Document Reliable Interchange (XDR) profile in SOAP Envelope with XDS Repository Submission Request Provide and Register Document set – b (ITI-41) transaction metadata and C62 document payload with MTOM, base 64 encoded attachments.

esMD Document submission specifications shall conform with Nationwide Health Information Network (NHIN Document Submission v2.0) transmissions.

The XDR XML body element will contain a reference to the attached Medicare claim document/s, where the metadata information block is encapsulated with the XDR submission set and its document attributes.

All the unstructured document/s will be embedded in the HITSP C62 construct in PDF format.

In the initial implementation, submitters and responders shall always use a C62 payload as defined by HITSP to carry unstructured data (UTF8 such as PDF as described in the first paragraph). In later implementations, submitters and responders will be able to use structured and unstructured payload data.

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#### **Table: XDR Submission Set Metadata Attributes**

S.No	Existing or Extension	esMD XDR Metadata Attribute	Definition	R/R2 /O
1	Extension	urn:nhin:esMD:ClaimId	Claim Identifier is the identifier, with which the provider submits the Claim to CMS. This could be found in the Additional Documentation Request (ADR) letter from Review Contractor.	R
2	Extension	urn:nhin:esMD:CaseId	Case Identifier is the identifier, generated by the Review Contractor to open a claim specific case. This could be found in Additional Documentation Request (ADR) letter from the Review Contractor if the request is from MACs.	R2
3	Existing	IntendedRecipient	Intended Recipient represents the organization(s) or person(s) for whom the Document Submission set is intended.  In esMD, the Intended Recipient will be an organization (Review Contractor) to whom the sender (HIH) will submit the message with esMD Claim supporting Documents. This Intended Recipient will be identified by an HL7 issued organizational identifier (OID).	R
4	Existing	author	Represents the provider (NPI), who submits the Claim Supporting Documents in response to the Additional Documentation Request letter (ADR) from the CMS Review Contractor  This attribute could contain the following sub-attributes based on who (either Provider or institution NPI) submits the documentation:  authorInstitution authorPerson	R
4.1	Existing	authorInstitution (sub- attribute of author)	If there is only one document in the SubmissionSet, authorInstitution attribute of the SubmissionSet shall have the same NPI as the one used in the authorInstitution attribute at the document level.  If there is more than one document in the SubmissionSet, authorInstitution attribute of the SubmissionSet shall have the NPI of the organization/institution which put together all the documents included in the SubmissionSet.	R2





S.No	Existing or Extension	esMD XDR Metadata Attribute	Definition	R/R2 /O
			Please note: At the SubmissionSet level either the authorInstitution or authorPerson attribute shall be used but never both.	
4.2	Existing	authorPerson (sub- attribute of author)	If there is only one document in the SubmissionSet, authorPerson attribute of the SubmissionSet shall have the same NPI as the one used in the authorPerson attribute at the document level.  If there is more than one document in the	R2
			SubmissionSet, authorPerson attribute of the SubmissionSet shall have the NPI of the provider who put together all the documents in the SubmissionSet.	
			Please note: At the SubmissionSet level either the authorInstitution or authorPerson attribute shall be used but never both.	
5	Existing	comments	Comments associated with the SubmissionSet in a free form text format	0
6	Existing	contentTypeCode	The submission set is a response to Additional Documentation Request (ADR) from the Review Contractor. The ContentTypeCode is the code that specifies this – a Response to ADR.	R
7	Existing	entryUUID	A unique ID or a globally unique identifier within the document submission request for the SubmissionSet. For example, "SubmissionSet01" can be entryUUID. It can also be in the UUID format.	R
8	Existing	patientId	This is a required XDR field. Since esMD is Claim centric (and not Patient centric), esMD shall populate this field with Claim ID using the format: 'Root + Extension'. esMD shall use CMS OID as the root and Claim ID as the extension, like so:  CMS OID.esMDClaimID	R
			It is important to remember that Claim ID will also be populated in the attribute 'urn:nhin:esMD:ClaimId' mentioned in row 1 of this table in addition to being populated here.	
9	Existing	sourceld	Globally unique identifier, in OID format, identifying the Health Information Handler (HIH) Gateway through which document/s were sent to the CMS esMD Gateway.	R
10	Existing	submissionTime	Point in Time when the SubmissionSet	R





S.No	Existing or Extension	esMD XDR Metadata Attribute	Definition	R/R2 /O
			was created at the HIH CONNECT Adapter level	
11	Existing	title	Represents the title of the Submission Set. esMD Title for the Document submissionSet shall be – 'Claim Supporting Medical Documentation'.	0
12	Existing	uniqueld	A globally unique identifier, in OID format, assigned by the HIH to the submission set in the transmission. The length of this Unique Identifier shall not exceed 128 bytes.	R

#### **Table: XDR Document Metadata Attributes**

S.N o	Existing or Extension	esMD XDR Metadata Attribute	Definition	R/ R2/ O
1	Existing	author	Represents the provider NPI or institution NPI who authored the individual Document included in the Submission Set  This attribute contains either the following subattributes and never both:  authorInstitution	R2
			authorPerson	
1.1	Existing	authorInstitution (sub-attribute of author)	Represents the NPI of the institution or the organization under which the human or machine authored the individual document included in the Submission Set.	R2
			Please note: At the Document Metadata level, either the authorInstitution or authorPerson attribute shall be used but never both	
1.2	Existing	authorPerson (sub- attribute of author)	Represents the NPI of the provider who authored the individual document included in the submissionSet  Please note: At the Document Metadata level, either the authorInstitution or authorPerson attribute shall be used but never both.	R2
2	Existing	classCode	The code that specifies the particular kind of document.	R
3	Existing	classCode DisplayName	The name to be displayed for communicating to a human the meaning of the classCode. Shall have a single value corresponding to the classCode used	R
4	Existing	comments	Comments associated with the Document in a free form text format	0
5	Existing	confidentialityCode	The code specifying the level of confidentiality of the Document.	R
6	Existing	creationTime	Represents the time the HIH created the document	R





7 8 9	Existing  Existing	entryUUID	A unique ID or a globally unique identifier for each	
	Existing		document in the Submission Set	R
9		formatCode	Globally unique code for specifying the format of the document. For example, the format code for esMD is HITSP C62 urn:hitsp:c62:cda:pdf	R
	Existing	Hash	Hash key of the C62 Document based on the SHA1 Hash Algorithm	R
10	Existing	healthcareFacility TypeCode	Represents the type of organizational or provider setting under which the documented act in the claim occurred	R
11	Existing	healthcareFacility TypeCodeDisplay Name	The name to be displayed for communicating to a human the meaning of the healthcareFacilityTypeCode. Shall have a single value corresponding to the healthcareFacilityTypeCode.	R
12	Existing	languageCode	Specifies the human language of character data in the document. The values of the attribute are language identifiers as described by the IETF (Internet Engineering Task Force) RFC 3066.	R
13	Existing	mimeType	MIME type of the document	R
14	Existing	patientId	This is a required XDR field. Since esMD is Claim centric (and not Patient centric), esMD shall populate this field with Claim ID using the format Root + Extension. esMD shall include CMS OID as the root and Claim ID as the extension, like so:  CMS OID.esMDClaimID  Please, note: this value shall be the same as the one used at the Submission Set level.	R
15	Existing	practiceSettingCode	The code specifying the clinical specialty where the act that resulted in the document was performed.  This value will not be used by esMD (i.e., will be ignored). However, since this field is required by XDR, an input is required. Any possible value assigned by the sender will be accepted.	R
16	Existing	practiceSettingCode DisplayName	The name to be displayed for communicating to a human the meaning of the practiceSettingCode. Shall have a single value corresponding to the practiceSettingCode.  This value will not be used by esMD (i.e., will be ignored). However, since this field is required by XDR, an input is required. Any possible value assigned by the sender will be accepted.	R
17	Existing	serviceStartTime	Represents the start time of the provider service being documented.  This value will not be used by esMD (i.e., will be	R





S.N o	Existing or Extension	esMD XDR Metadata Attribute	Definition	R/ R2/ O
			ignored). However, since this field is required by XDR, an input is required. Any possible value assigned by the sender will be accepted.	
18	Existing	serviceStopTime	Represents the stop time of the provider service being documented.  This value will not be used by esMD (i.e., will be ignored). However, since this field is required by XDR, an input is required. Any possible value assigned by the sender will be accepted.	R
19	Existing	size	Size in bytes of the C62 attachment byte stream that was provided through the request.	R
20	Existing	title	Represents the title of the document. Max length shall be128 bytes in UTF-8 format.	0
21	Existing	typeCode	The code specifying the precise kind of document (e.g., Claim Document Summary, ADR, ADMC, Progress Notes, Orders, Appeal Request).	R
22	Existing	typeCodeDisplay Name	The name to be displayed for communicating to a human the meaning of the typeCode. Shall have a single value corresponding to the typeCode.	R
23	Existing	uniqueld	A globally unique identifier assigned by the HIH to each document in the submission set. The length of the Unique Identifier shall not exceed 128 bytes. The structure and format of this ID shall be consistent with the specification corresponding to the format attribute. This ID will be generated based on the UUID.	R

#### 3.3 Extra Metadata Elements

The submitter shall include two additional metadata slots for transactions submitted to esMD. The slot syntax and requirements shall conform to the specifications for extra metadata elements contained in the IHE ITI TF-3 Rev. 6.0 for XDS transmissions. These additional attributes will be prefixed with urn:nhin:esMD to distinguish them from the existing IHE XDR attributes.

The table below specifies these esMD specific attributes.





 **Table 1 – esMD specific extra Metadata Elements** (This metadata was added to above Submission Set Metadata table)

S.No	esMD XDR Metadata Attribute (Slot)	Definition	R/R2/O
1	urn:nhin:esMD:ClaimId	Metadata Slot to contain the number of the claim associated with the response package being submitted. This could be found in the Additional Documentation Request (ADR) letter sent by the Review Contractor if the request is from Medicare Audit Contractor (MAC).  This additional slot shall be part of the SubmissionSet.	R
2	urn:nhin:esMD:CaseId	Metadata Slot to contain the identification number assigned by the Medicare contractor who made the additional documentation request. This could be found in the Additional Documentation Request (ADR) letter from the Review Contractor if the request is from Medicare Audit Contractor (MAC).  This additional slot shall be part of the SubmissionSet.	R2

#### 4 Acknowledgment and Responses (Status and Notification Messages)

esMD implements the NHIN Document Submission with Deferred Messaging mode.

In a deferred mode, the Document Submission is a two-way message as shown in the diagram below:

- 1) Using the Health Information Handler (HIH) Gateway, provider submits a claim document response to a single CMS Additional Documentation Request Letter (ADR), using the Document Submission deferred request (as a part of deferred messaging flow). For this, HIH Gateway establishes a new secure HTTP connection to CMS esMD Gateway. The SOAP action for this deferred document submission request is urn:nhin:Deferred:ProvideAndRegisterDocumentSet-b.
- 2) The CMS esMD Gateway <u>uses the same secure HTTP connection</u> (in message number 1) to send the response to the HIH gateway, and which is a Document Submission deferred Request Acknowledgement message. It leverages the ebxml Registry Response element with a status code of *urn:oasis:names:tc:ebxml-regrep:ResponseStatusType:RequestAccepted*. Any errors that occur prior to the processing of the esMD metadata, Payload and ECM Delivery provided in message number 1 will be communicated via a soap fault. The SOAP action for the deferred document submission request acknowledgement is

urn:nhin:Deferred:ProvideAndRegisterDocumentSet-bAcknowledgement

This Acknowledgment message will be sent to the HIH gateway after successful two-way TLS authentication between HIH and esMD Gateways, and esMD Gateway SAML Assertion validation.

3) The CMS esMD Gateway <u>establishes a new secure HTTP connection</u> to the HIH Gateway and submits the esMD Document Submission deferred Response with Processing and ECM Delivery status notification message content. The SOAP action for this message is <u>urn:nhin:Deferred:ProvideAndRegisterDocumentSet-bResponse</u>.



## Electronic Submission of Medical Documentation (esMD) Production Specification v1.0



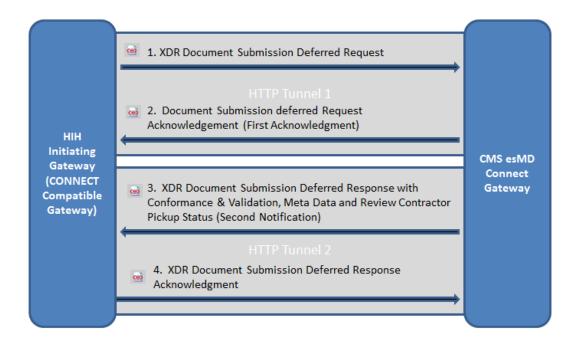
Based on following validations and processes, this document submission deferred response message will be sent to HIH from CMS Gateway along with the original document submission deferred request message ID, unique ID, its esMD generated transaction ID (in the case of successful OID validation), Request Type (OID Authorization, ECM Delivery and Review Contractor Pickup), and status details.

#### Validation:

- Validate the Unique ID of the message to avoid duplicate submission
- Validate the OID authorization based on CMS On-boarding
- Validate the participation of the intended recipient (i.e., the Review Contractor)
- Validate the syntaxes
- Validate the Semantics against esMD affinity domain specific values

#### Process:

- Persist Metadata into CMS esMD metadata database
- Deliver provider submitted claim document/s to CMS Enterprise Content Management (ECM) repository
- Review Contractor picks up the submitted documents from the CMS ECM repository
- 4) The HIH Gateway uses the same secure HTTP connection (in message number 3) and sends a response as a Document Submission Response Acknowledgment message. It leverages the ebxml RegistryResponse element with a status of urn:oasis:names:tc:ebxml-regrep:ResponseStatusType:ResponseAccepted. Any errors that occur during the processing of the registry response message (message 3) shall be communicated via a soap fault. The SOAP action for the deferred Document Submission response acknowledgement is urn:nhin:Deferred:ProvideAndRegisterDocumentSet-bResponseAcknowledgement.





## Electronic Submission of Medical Documentation (esMD) Production Specification v1.0



Figure: XDR Document Submission Message Flow – In Deferred Message Mode

Note: In the future, esMD would like to enhance the response notification using a more meaningful and realistic workflow status notifications flow.

esMD XDR Profile implementation at CMS Gateway, makes no assumption on the amount of time that may transpire and, in fact, should allow for long latency on the response. In some cases, that could be hours or days. The main point here is that the esMD XDR submitter (Client) is able to move on to other things while the submission is being processed at the CMS Gateway server.

#### 5 Error Handling

Error codes are defined in section 4 of *Integrating the Healthcare Enterprise's (IHE's) Information Technology Industry (ITI) Technical Framework*, Volume 3. The esMD profile will reuse the following XDR error codes. The following table shows the error, the error code, and a description of information which will populate in the RegistryError text field.

Table 2 - Error Codes

Error	Existing or Extension	Error Code	Description
Document not well formed or Internal esMD or Infrastructure issues	Existing	XDSRepositoryError	The document does not conform to esMD Profile.
Double Submission	Existing	XDSDuplicateUniqueIdInRe gistry	UniqueID received was not unique. UniqueId could have been attached to earlier XDSSubmissionSet.
XDR Submission Set Metadata Error	Existing	XDSRegistryMetadataError	List violating elements if possible.
XDS Document Metadata is missing	Existing	XDSMissingDocumentMeta data	Error detected in XDR document metadata.
Missing Attachment	Existing	XDSMissingDocument	XDSDocumentEntry exists in metadata with no corresponding attached document.
Encryption Failed - Integrity of the submitted attachment	Existing	XDSNonIdenticalHash	The attached document and hash code does not match. Or could have been tampered with over the transmission.

#### 6 esMD C62 Context Overview

The document body of a C62 CDA will include an unstructured (e.g., UTF8 Text) presentation preserved format, such as PDF file. The PDF document format is further specified in the International Organization for Standardization (ISO) PDF/A ISO#19005-1b, Document management - Electronic document file format for long-term preservation standard.

Examples of documents that would be embedded in the HITSP C62 include PDF formats.



# Electronic Submission of Medical Documentation (esMD) Production Specification v1.0



Note: esMD XDR Profile will not support TIFF documents until HITSP C62 profile is updated to reflect TIFF support. Possibly in the future, esMD XDR Profile might support TIFF format.





#### Table 3 - esMD C62 Standards

esMD C62 Standard	Description
Integrating the Healthcare Enterprise (IHE) IT Infrastructure Technical Framework (ITI-TF) Revision 5.0 or later, Cross Enterprise Sharing of Scanned Documents (XDS-SD) Integration Profile	This Integration Profile defines how to store healthcare metadata in clinical documents, including patient identifiers, demographics, encounter, order or service information, represented within a structured HL7 CDA R2 header, with a PDF or plaintext formatted document containing clinical information within a nonXMLBody. For more information visit <a href="https://www.ihe.net">www.ihe.net</a> to retrieve Volume 1, and Volume 2 of the Framework
International Organization for Standardization (ISO) PDF/A ISO 19005-1b. Document management - Electronic document file format for long-term preservation - Part 1: Use of PDF (PDF/A)	Specifies how to use the Portable Document Format (PDF) 1.4 for long-term preservation of electronic documents. It is applicable to documents containing combinations of character, raster and vector data. For more information visit <a href="https://www.iso.org">www.iso.org</a>

#### 6.1 Submission Specifications

This profile describes how to use C62 format to foster submission of medical documentation requested by the Medicare Review Contractor. This profile:

- References underlying C62 Section Content Modules and Entry Content Modules
- Specifies constraints and other rules for using the formats, and
- Specifies additional constraints for using standard vocabularies and code sets where applicable.

The profile does not intend to detail XDR and HITSP C62 implementation constraints but rather directs implementers to HITSP C62 messaging Content Modules Component for conformance specifications.

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Table 4- Summary of esMD Specification

Content Module	C62
Personal Information	R
Reason for Referral	Χ
History of Present Illness	Χ
Active Problems	Χ
Hospital Course	Χ
Plan of Care	Χ
Attachments in PDF	R
Order Msg for drugs, labs, DME	Χ
Physical Exam	Χ
Vital Signs	Χ
Review of Systems	Χ
Diagnostic Results	Χ
Test Results	Χ
Functional Status	Χ
Progress Note	Χ
Medications Administered	Χ
Chief Complaint	Χ





Content Module	C62
Reason for Visit	Χ
Allergies and Other Adverse	X
Medications (incl. Current Meds)	Χ
Admissions Medication History	X X X
Hospital Discharge Medications	Χ
IV Fluids Administered	Χ
Problem List	Χ
Conditions	Χ
History of Past Illness	Χ
Hospital Admission Diagnosis	Χ
ED Diagnoses	X X X X X
List of Surgeries/Procedures	Χ
Procedures Performed	Χ
Discharge Diet	Χ
Advance Directives	X
Immunizations	
Assessments	X X X
Assessment and Plan	Χ
Family History	Χ
Social History	
Encounters	Χ
Medical Equipment	Χ
Referral Source	Χ
Mode of Arrival	X X X X X
Consultations	Χ
ED Disposition	Χ
Payers	Χ
Information Source	X
Language Spoken	
Support	Χ
Healthcare Provider	X X X
Pregnancy	Χ
Comment	Χ
Purpose	Х

#### 6.2 Attachments in the esMD C62 Format

The following constraints apply to the C62 attachments. The file must be in .pdf format.

- a. The message size must not exceed 19 mb.
- b. At least one file must be attached to a C62.
- c. Multiple files may be attached to a single XDR SOAP Message.





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#### **Electronic Submission of Medical Documentation**

#### **Health Information Handler (HIH)**

A Health Information Handler (HIH) is defined as an organization that oversees and governs the exchange of health-related claim reviewer information from Provider to CMS esMD Gateway according to nationally recognized standards.<sup>1</sup>

#### Interoperability

Interoperability is the ability of health information systems to work together, within and across organizational boundaries, in order to advance the effective delivery of healthcare for individuals and communities.

#### **Nationwide Health Information Network (NHIN)**

The Nationwide Health Information Network (NHIN) is a set of standards, protocols, legal agreements, and specifications that a consortium of health information organizations have agreed are necessary for secure and private exchange of health information over the internet. The NHIN is overseen by the Office of the National Coordinator for Health IT (ONC).

#### **NHIN Exchange**

The NHIN Exchange is designed to connect a diverse set of federal agencies and private organizations to securely exchange electronic health information. CMS believes the NHIN Exchange holds promise and intends to use it during the esMD pilot. More information on NHIN Exchange can be found by clicking the "NHIN Exchange" link below.

#### Nonfunctional Requirement (NR)

An NR is a low-level requirement that focuses on the specific characteristics that must be addressed in order to be acceptable as an end product. NRs have a focus on messaging, security, and system interaction.

#### **Privacy**

An individual's interest in protecting his or her individually identifiable health information and the corresponding obligation of those persons and entities, that participate in a network for the purposes of electronic exchange of such information, to respect those interests through fair information practices.

#### Security

The physical, technological, and administrative safeguards used to protect individually identifiable health information.

#### **Acknowledgement (ACK)**

<sup>1</sup> The National Alliance for Health Information Technology Report to the Office of the National Coordinator for Health Information Technology on Defining Key Health Information Technology Terms April 28, 2008





Message (such as one used in 'handshaking' process between two systems) that indicates the status of communications received. Commonly written as *ACK*.

#### **HTTPs**

A set of rules for speedy retrieval and transmission of electronic documents written in HTML over a secure connection. HTTPS addresses differentiate from HTTP ones because they encrypt and decrypt user pages to prevent unauthorized access to sensitive data. Online credit card processing and banking websites use HTTPS addresses to ensure privacy and provide secure processing for users.

#### **TLS**

 Transport Layer Security (TLS) and its predecessor, Secure Sockets Layer (SSL), are cryptographic protocols that "provide communications security over the Internet". TLS and SSL encrypt the segments of network connections above the Transport Layer, using symmetric cryptography for privacy and a keyed message authentication code for message reliability. TLS is an IETF standards track protocol, last updated in RFC 5246, and is based on the earlier SSL specifications developed by Netscape Corporation.

The TLS protocol allows client/server applications to communicate across a network in a way designed to prevent eavesdropping and tampering. A TLS client and server negotiate a stateful connection by using a handshaking procedure. During this handshake, the client and server agree on various parameters used to establish the connection's security.

- The handshake begins when a client connects to a TLS-enabled server requesting a secure connection, and presents a list of supported CipherSuites (ciphers and hash functions).
- From this list, the server picks the strongest cipher and hash function that it also supports and notifies the client of the decision.
- The server sends back its identification in the form of a digital certificate. The certificate usually
  contains the server name, the trusted certificate authority (CA), and the server's public encryption
  key.
- The client may contact the server that issued the certificate (the trusted CA as above) and confirm that the certificate is valid before proceeding.
- In order to generate the session keys used for the secure connection, the client encrypts a random number (RN) with the server's public key (PbK), and sends the result to the server. Only the server should be able to decrypt it (with its private key (PvK)): this is the one fact that makes the keys hidden from third parties, since only the server and the client have access to this data. The client knows PbK and RN, and the server knows PvK and (after decryption of the client's message) RN. A third party is only able to know RN if PvK has been compromised.
- From the random number, both parties generate key material for encryption and decryption.
- This concludes the handshake and begins the secured connection, which is encrypted and decrypted with the key material until the connection closes.

 If any one of the above steps fails, the TLS handshake fails, and the connection is not created.

SAML

Security Assertion Markup Language used for message authentication.

Interface





A well-defined boundary where direct contact between two different environments, systems, etc., occurs, and where information is exchanged.

#### **SOAP**

 Simple Object Access Protocol is a message exchange format for web services.

#### **Transaction**

Event or process (such as an input message) initiated or invoked by a user or system, regarded as a single unit of work and requiring a record to be generated for processing in a database.

#### Performance

Accomplishment of a transaction measured against preset standards of accuracy, completeness, cost, and speed.

#### **Response Time**

It is the interval between a user-command and the receipt of an action, result, or feedback from the system. It is expressed as the sum of (a) transmission time of the command to the system, (b) processing time at the CPU, (c) access time to obtain required data from a storage device, and (d) transmission time of the result back to the user. When applied to a system component, it is the time taken to react to a system request or a given input.

#### 8 ACRONYMS

CMS	Centers for Medicare & Medicaid Services
HIPAA	Health Information Portability and Accountability Act
HIT	Health Information Technology
HITSP	Health Information Technology Standards Panel
HL7	Health Level 7
HIH	Health Information Handler
HTTP	Hypertext Transfer Protocol
HTTPs	Hypertext Transfer Protocol Secured
ICD	Interface Control Document
NHIN	Nationwide Health Information Network
NR	Nonfunctional Requirement
SAML	Security Assertion Markup Language
SOAP	Simple Object Access Protocol
TLS	Transport Layer Security
OASIS	Outcome Assessment Information Set
XML	Extensible Markup Language





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