Netsmart

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Netsmart innovates electronic health records (EHRs), solutions and services that are powerful, intuitive and easy-to-use. Our platform provides accurate, up-to-date information which is easily accessible to care team members in behavioral health, social services and post-acute. By leveraging the powerful Netsmart network, care providers can seamlessly and securely integrate information across communities, collaborate on the most effective treatments and improve outcomes for those in their care. Our more than 1,450 associates work hand-in-hand with our 560,000+ users in more than 25,000 organizations across the U.S. to develop and deploy technology that automates and coordinates everything from clinical to financial to administrative.

We Netsmart share the principle that to achieve an open, connected care for our communities, we all have the responsibility to take action. To further these goals, we commit to the following principles to advance interoperability among health information systems enabling free movement of data, which are foundational to the success of delivery system reform.

1. Consumer access:
To help consumers easily and securely access their electronic health information, direct it to any desired location, learn how their information can be shared and used, and be assured that this information will be effectively and safely used to benefit their health and that of their community.

We empower consumers, patients and their families with access to their clinical and medical data, and tools and education to promote healthier living. Our consumer engagement solution enables secure communication with their care teams, access to resources and evidence-based content, and the ability to safely and securely share healthcare information with other care providers/stakeholders.

2. No Blocking/Transparency:
To help providers share individuals' health information for care with other providers and their patients whenever permitted by law, and not block electronic health information (defined as knowingly and unreasonably interfering with information sharing).

Our connected care technology enables authorized data to be shared openly across networks and with any provider, organization, or individual that has a right to access. Our advocacy at the state and federal levels promotes policies and technology standards that enable behavioral health and addiction treatment data to be shared with the rest of healthcare with the appropriate patient consent. This approach encompasses a holistic view of an individual's care, both physical and behavioral, to enable fully-informed care with improved outcomes and reduced healthcare costs.

 3. Standards:
Implement federally recognized, national interoperability standards, policies, guidance and practices for electronic health information and adopt best practices including those related to privacy and security.

Netsmart has established the largest post-acute and human services network in the U.S. with more than 1 million connections across providers. We are also a founder and implementer of Carequality, the consortium that enables seamless connectivity across a nationwide framework. We have participated in the Argonaut Project to align API standards with FHIR Resources, promoting innovation and data integration. We are committed to continued collaboration with other stakeholders in the industry to highlight best practices in interoperability and facilitate inclusion and participation across healthcare.